

Financial Federal Bank

eStatement Enrollment Terms and Conditions

Welcome to Financial Federal Bank eStatement Enrollment site. Our goal is to provide you with a free, convenient, secure and environmentally friendly electronic version of your account statements and other documents associated with your accounts.

By accepting the terms below, you agree to receive your selected periodic account statement(s) electronically via Online Banking and you agree that you will no longer receive your statements in paper form. It also means that you agree to receive online any legal notices and other information affecting your account(s) that would otherwise have been included with your paper statement, including, but not limited to, account agreements, fee schedules, privacy and other regulatory notices, and amendments to any of those documents. If paid checks or images of paid checks are returned with your paper statement the images of paid checks will not be returned, but images of your paid checks will continue to be available online. When you select this option, you must then log on to **Financial Federal Bank's** Online Banking web site using your Online Banking password and access ID to view your eStatements, check images and/or other notifications.

eStatements may only be accessed through **Financial Federal Bank's** Online Banking. When your eStatements or other account disclosures or notices are available, you will receive an email notification to the email address you have on file with **Financial Federal Bank**. Any account statement or other information posted will be considered delivered on the day that it was first made available to you for viewing. If your email notification is returned to us undeliverable, we may discontinue eStatements services and mail your periodic account statements and other information in paper form to your current mailing address on file via U.S. Mail. There may be a charge in accordance with the applicable Fee Schedule for subsequent paper statements. Regardless of your receipt of email notification, you agree that our posting of your statements and other information on the Online Banking web site constitutes delivery of these documents. You agree to log on to Online Banking at least once a month to review your statements.

You agree to provide **Financial Federal Bank** with an email address in order to receive your email notifications. It is your responsibility to ensure that the Bank has your correct email address. If your email address changes, you must provide us with your new email address by contacting the Bank in writing at the address listed below, updating it through your Online Banking profile, or by contacting one of our Deposit Specialists in person.

You may request a paper copy of any statement or other information received electronically under this Agreement by writing to us at the address listed below. We may charge a fee for each paper statement copy you request. You may also contact one of our Deposit Specialists in person.

You may elect at any time to withdraw consent to receive your periodic account statement in electronic format by submitting a request to the Bank in writing at the following address: **1715 Aaron Brenner Drive, Suite 100, Memphis, TN 38120** or by

contacting one of our Deposit Specialists, in person. If this is a feature of a particular account, we reserve the right to convert this account to another type of account with similar features or to charge your account a fee for paper statements as stated in our Fee Schedule.

By clicking the accept button, you acknowledge that you have read and agree to the terms and conditions in this "eStatement Enrollment Terms and Conditions." You further acknowledge that you are authorized to enter into this Agreement for all persons who are authorized to access any of your accounts and that all persons will also be bound by the terms and conditions within this Agreement.

In order to access your periodic account statement information electronically, you must have a computer with Internet access and Windows® or Macintosh® operating system. A Microsoft Windows® computer must have at least one of the following web browsers installed: the latest available version of Microsoft Internet Explorer®, Google Chrome®, Microsoft Edge® or Firefox®. A Macintosh® computer must have at least one of the following web browsers installed: the latest available version of Apple Safari®, Google Chrome®, or Firefox®. We cannot guarantee full functionality with any other configurations than what has been outlined above. Additionally, any current functionality on a different configuration may be diminished or eliminated in future updates to the service. From time to time the hardware and/or software requirements to download and view eStatements may change. When this happens, we will notify you of any changes.

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